DENTAL TRIAGE PROTOCOL-2015

1. Only Blue pens should be used on patient forms. NO BLACK INK. Please print all information and do not use abbreviations; they may not be universal to every volunteer.

2. Patients will enter Dental Triage from Medical Triage with medical alerts and premeds recommended. Premeds will be dispensed in routing. Medical Triage is responsible for medical conditions only. Dental needs will be determined by Dental Triage.

3. Chart and prioritize the exam by indicating the work that is recommended to be done in the three Triage Evaluation and Diagnosis sections on the patient’s form. Subject to the number of patients, treatment will be limited to one quadrant so identify teeth accordingly. Only one treatment will be completed at MOM. If a patient does not wish to have a recommended treatment, please indicate this on their form.

4. Seek updates from other departments to ensure that recommended treatment is currently available (especially if recommending endo or lab services).

5. Flippers will be limited to the six anterior teeth and premolars (confirm this with lab protocol). The flippers can only replace six or fewer teeth. No relines will be available this year.

6. Endodontic therapy will be limited to anterior teeth and premolars. No molar endodontic treatment is available.

7. Print the triage doctor’s name on the triage form. This allows other providers to clarify any questions about recommended treatment.

8. When the exam is completed, have a runner take the patient and triage form to Routing where they will be sent to X-ray, or directly to other departments in special cases.

PLEASE BE FLEXIBLE; remember this is mission type dentistry. Try to prioritize in the patient’s best interest. If there is obvious infection, it will be of more importance than replacing a missing anterior. Finally, THANK YOU for participating today.